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OBJECTIVES

- * To maintain systems, stay current with those systems, and improve with new technology

COMPUTER SKILLS

Hardware

- Hard Drives
- Memory
- Processors
- Adaptor Cards
- Motherboards
- Power Supplies
- CDROM/DVD Drives
- Video Cards
- Network Cards
- Wireless WAN Cards
- Wireless Wi Fi Cards
- Tape Drives
- Panasonic Panafax
- Routers
- Swi tches
- Firewall s

Software

- MS Office Professional XP
- Blackberry Ent. Server
- Arc Serve
- MS Office Professional 2000
- Compaq Insight Manager
- VMWare
- Power Quest Disk Imaging
- Citrix Metaframe
- Cisco Works
- Compaq Insight Manager
- MS MapPoint 2006
- Backup Exec
- Rand McNally StreetFinder
- Neoware Management
- Extend Connect
- Panasonic Doc. Mgt. System
- MS MapPoint 2002
- MAS 200
- XWall for Exchange
- RSI call accounting
- Debtmaster

Operating Systems

- MS Windows 3.1
- NT 4.0 Workstation
- MS Windows 98
- MS Windows 2000
- Windows 2003 Server
- MS Windows 95
- Windows 4.0 Server
- Windows 2000 Server
- MS Windows XP
- Windows 2000 Exchange
- Windows 2003 Exchange
- Windows SUS

WORK EXPERIENCE

June 2004 – Present, Sr. Network Administrator, Surety Administrators Inc.

- Relocated corporate office (85 users and 10 servers)
- Maintain and deploy all new and existing hardware and software
- Support for all users, internal and remote
- Configure and update Cisco routers and switches
- Rolled out Thin Clients
- Maintained Citrix servers in the farm
- Setup SQL server for upgrading database
- Install and configure RSI call accounting software
- Install and configure Panasonic Panafax systems
- Configure and update Sonic Wall
- Install and configure Blackberry Enterprise Server

February 2000 – March 2003, Network Administrator, J. C. Ehrlich Co., Inc.

- Maintain and deploy all new and existing hardware and software
- Support for all users, internal and remote
- Support for all remote offices
- Update Cisco routers
- Migrated from Novell to MS NT4
- Migrated from Groupwise to Exchange 5.5
- Rolled out Wintertms (started with WYSE then switched to Neoware)
- Upgraded Citrix servers from NT4 to NT2000
- Added Citrix servers to the farm, as needed
- Moved all remote offices(39) on the LAN to another provider and increased bandwidth
- Worked with AS400 systems
- Removed AS400 controllers from all offices and convert AS400 printers to TCP/IP
- Tested and deploy Blackberry
- Installed a Blackberry Server
- Setup WAN cards for laptops and Compaq IPAQs
- Tested Compaq Tablet PCs
- Deploys Cisco wireless access points

EDUCATION

CERTIFICATIONS:

MCP, MCP+I, MCSE, CCA

Alternate Training Solutions, Inc. (CTEC)

MCSE Training Program, 1999

CompuMaster

Troubleshooting, Maintaining and Upgrading PCs, 1999